



**QUESTIONS? CONTACT YOUR LOCAL OFFICE:**  
 Hickman Co. 931-729-3558      Houston Co. 931-289-3311  
 Humphreys Co. 931-296-2581      Lewis Co. 931-796-3116  
 Perry Co. 931-589-2151      www.mlconnect.com

*World class broadband; hometown service.*



## Participation Agreement for Residential Broadband Service

Account Holder Name (Use same name as MLEC electric account if applicable.)

Physical Address for Installation - Street Address/Unit #

City State Zip

Mailing Address if Different From Installation - Street Address/Unit, City State Zip

Email Address (for eBill notices) Mobile Number Home Phone Number

Prices include standard installation and free residential gateway (router). **(Gateway remains property of MLConnect and must be returned if service is canceled to avoid a fee.)**

\_\_\_\_\_ Residential 300/300 Mbps\* - \$49.95 monthly (Enjoy surfing the Internet streaming and downloading video, music and pictures. No data limits!)

\_\_\_\_\_ Residential 1 Gig - \$79.95\* monthly (All of the above plus 100x faster than your average Internet speed when your gig-enabled device is plugged into the gateway.)

\_\_\_\_\_ Residential VoIP Phone - \$24.95\* monthly, plus tax, universal phone charges, etc. (Unlimited local and long distance within the continental U.S., call waiting, caller ID, call forwarding, 3 way calling, voicemail, call return, etc. Option to keep current number.)

\_\_\_\_\_ Number of Additional Phone Lines - \$19.95 each monthly.

\_\_\_\_\_ New Number. No additional paperwork needed.

\_\_\_\_\_ I am the homeowner. (If not, homeowner must sign approval form - or have one on file - before service is rendered.)

\_\_\_\_\_ I would like a statement mailed to the address above in addition to an email notification.

\_\_\_\_\_ (Initial if Applicable) My electric account is enrolled for auto draft, and **I request my MLConnect account be drafted from the same checking/credit card account each month on the 10th.** (Electric account draft date remains as it is currently.)

\_\_\_\_\_ (Initial if Applicable) I have underground electric service and will accept overhead internet connection. I understand that if I decide to change this in the future that a fee will be charged.

**\* NOTICE:** Should consumer, or agent thereof, cut, break or otherwise damage the existing drop, consumer shall be responsible for repair costs. (Service restored once paid.)

Signature is agreement to MLConnect Terms of Service, Net Neutrality Disclosure, Acceptable Use Policy, and Privacy Notice (available printed, email, or online).

Signature

Date

**MLEC/MLConnect Use Only:**

CrowdFiber Registration (MSR): \_\_\_\_\_ MLEC Acct. Name \_\_\_\_\_ Meter No. \_\_\_\_\_

MLEC Member No. \_\_\_\_\_ Map No. \_\_\_\_\_ Line & Pole No. \_\_\_\_\_

**If applicant does not have electric service in their name, they must come into the office and provide (FTC Red Flag Rule):**

**SSN:** \_\_\_\_\_ **DOB** \_\_\_\_ / \_\_\_\_ / \_\_\_\_ **D/L** \_\_\_\_\_ **D/L State** \_\_\_\_\_

Order Processed By: \_\_\_\_\_ Date: \_\_\_\_\_ MLConnect Acct. \_\_\_\_\_