



Participation Agreement for Residential Broadband Service

Account Holder Name (Use same name as MLEC electric account if applicable.)

Physical Address for Installation - Street Address/Unit #

City State Zip

Mailing Address if Different From Installation - Street Address/Unit, City State Zip

Email Address (for billing notices) Mobile Number Home Phone Number

Prices include standard outside drop, in-home installation, and free residential gateway/router. If drop is not standard, you will be notified of a fee prior to any construction. (Gateway remains property of MLConnect; fee charged if not returned if service is canceled.)

Special Notices Regarding Installation: **1)** MLEC/MLC adheres to all local and state regulations for underground construction and shall not be responsible for damages to any non-marked subscriber or utility owned underground lines or equipment. **2)** Repair costs to existing service drops and/or installations shall be the subscriber's responsibility, unless damage occurs from forces of nature or manufacturer defects.

_____ Residential 300/300 Mbps - \$49.95 monthly (Surf the Internet, stream and download video, music and pictures. No data limits!)

_____ Residential 1 Gig - \$79.95 monthly (All of the above plus 100x faster than your average Internet speed when your gig-enabled device is plugged into the gateway.)

_____ Residential Phone (VoIP) - \$24.95 monthly, plus tax, universal phone charges, etc. (Unlimited local and long distance within the continental U.S., call waiting, caller ID, call forwarding, 3 way calling, voicemail, call return, etc. Option to keep current number.)

_____ Number of Additional Phone Lines - \$19.95 each monthly.

_____ New Number. No additional paperwork needed.

_____ I am the homeowner. (If not, homeowner must sign approval form - or have one on file - before service is rendered.)

_____ I would like a statement mailed to the address above in addition to an email notification.

_____ (Initial if Applicable) My electric account is enrolled for auto draft, and **I request my MLConnect account be drafted from the same checking/credit card account each month on the 10th.** (Electric account draft date remains as it is currently.)

Signature is agreement to MLConnect Terms of Service, Net Neutrality Disclosure, Acceptable Use Policy, and Privacy Notice (available printed, email, or online).

Signature

Date

MLEC/MLConnect Use Only:

Entered in CrowdFiber (MSR): _____ MLEC Acct. Name _____ Meter No. _____

MLEC Member No. _____ Map No. _____ Line & Pole No. _____

If applicant does not have electric service in their name, they must come into the office and provide (FTC Red Flag Rule):

SSN: _____ **DOB** ____/____/____ **D/L** _____ **D/L State** _____

Order Processed By: _____ Date: _____ MLConnect Acct. _____