



## Participation Agreement for Residential Broadband Service

Account Holder Name (Use same name as MLEC electric account if applicable.)

Physical Address for Installation - Street Address/Unit #

City State Zip

Mailing Address if Different From Installation - Street Address/Unit, City State Zip

Email Address (for eBill notices) Mobile Number Home Phone Number

Price includes one-time standard outside drop, in-home installation, and free residential gateway/router. If drop is not standard, you will be notified of fees prior to construction. (Gateway remains property of MLConnect; fee charged if not returned upon cancellation.)

**Special Notices About Installation:** 1) Homeowner responsible for marking underground wires, cables, sprinklers, etc. added to the home by previous/current owner; MLEC/MLC adheres to local and state regulations for underground construction and shall not be responsible for damages to any non-marked subscriber/utility owned underground lines/equipment. 2) Repair costs to existing service drops and/or installations shall be subscriber's responsibility, unless damage occurs from forces of nature or manufacturer defects.

- Residential 300/300 Mbps - \$49.95 monthly (Surf the Internet, stream and download video, music and pictures. No data limits!)
- Residential 1 Gig - \$79.95 monthly (All of the above plus 100x faster than your average Internet speed when your gig-enabled device is plugged into the gateway.)
- Residential Phone (VoIP) - \$24.95 monthly, plus tax, universal phone charges, etc. (Unlimited local and long distance within the continental U.S., call waiting, caller ID, call forwarding, voicemail, call return, etc. Option to keep current number. Must provide copy of most recent phone bill.)

Receive new number (no additional paperwork needed) - or  Port current phone number(s)

**Number of** additional phone line(s) at \$19.95 each monthly.

I am the homeowner. (If not, homeowner or landlord must sign approval form - or have one on file - before service is rendered.)

A key or gate code is needed to enter my property.

Service is for an RV or other mobile site, as such, I understand an enclosure for the equipment is needed prior to the drop being installed. **Ask MLEC for details.**

Mail a statement to address above in addition to email notification. (Failure to receive statement does not negate responsibility of payment.)

(Initial if Applicable) My electric account is enrolled for auto draft, and I request my MLConnect account be drafted from the same checking/credit card account each month on the 10th. (Electric account draft date remains as it is currently.)

**Special notes:** \_\_\_\_\_

Signature is agreement to MLConnect Terms of Service, Net Neutrality Disclosure, Acceptable Use Policy, and Privacy Notice (available printed, email, or online).

Signature

Date

**MLEC OFFICE Use Only:**

MLEC Acct. Name \_\_\_\_\_ MLEC Member No. \_\_\_\_\_ Meter No. \_\_\_\_\_

Map No. \_\_\_\_\_ Line & Pole No. \_\_\_\_\_

**If applicant does not have electric service in their name, they must come into the office and provide (FTC Red Flag Rule):**

SSN: \_\_\_\_\_ DOB \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ D/L \_\_\_\_\_ D/L State \_\_\_\_\_

Order Processed By: \_\_\_\_\_ Date: \_\_\_\_\_ MLConnect Acct. \_\_\_\_\_

**1/12/23**